

Appointment and Test Cancellation Policy

Your appointment and well-being are important to us. We understand many times that unexpected delays can occur when making schedule changes. If you need to cancel or reschedule your appointment and/or test, we respectfully ask that you do so within 24 hours of your appointment. Doing so allows us to help as many patients as possible and avoids you having to pay a cancellation fee.

Our Cancellation Policy:

1. Any cancellation or appointment change made for an office visit or test occurring within 24 hours of your original appointment will result in a **\$50.00** cancellation fee.
2. If you are 15 minutes or more late for your appointment, we may be unable to accommodate you. In that event, we will do our best to reschedule your appointment at a time convenient for you, but the same cancellation **\$50.00** fee may apply. Please be on time for your appointments to avoid delays to your care and the cancellation fee.
3. Due to high demand and complexity, any of the following tests are subjected to a higher fee if cancelled within 36 hours of your scheduled test: Echo Test, EKG and Nuclear Stress Test.
4. If you confirm your appointment and do not show up, and do not call to cancel/reschedule within 24 hours, you will be charged the **\$50.00** cancellation fee.
5. We will waive your first appointment cancellation fee as a courtesy. This courtesy does not apply to the tests listed in **#3**.
6. Cancellation fee can be paid with a credit/debit card.
7. If you are experiencing flu-like symptoms or have been exposed to a person who had **COVID-19**, we ask that you please call the office before coming in to reschedule your appointment.

Patient Name: _____

Patient Signature: _____

Date: _____